

# QUALITY POLICY

Quality is the pathway that PROGETTI S.r.l. plans to follow towards perfection.

Ethics, Training, and Talent are essential points of the "Charter of Values" of PROGETTI S.r.l.

## MISSION

PROGETTI S.r.l. strives to become a satisfactory and appreciated partner in supplying medical devices for Therapy and Monitoring on both national and international scale.

## VISION

PROGETTI S.r.l. envisions the design and development of products, mainly in the Defibrillation and multi-parametric Monitoring fields, together with the expansion into new markets.

## TOOLS

PROGETTI S.r.l.'s Quality Department sets the following priority and measurable goals:

1. Implementing the continuous improvement process in solving commercial issues highlighted through Customer complaints, to increase their satisfaction degree;
2. Establishing planned, recorded, and monitored processes which can be measured through planning documents for commercial activities, design, production, and their control;
3. Reactive and proactive measuring and monitoring of both the Quality Management System and products, through an adequate post-market surveillance system;
4. Committing to meet the applicable requirements of:
  - the Quality Management System Standard UNI EN ISO 9001:2015;
  - the Quality Management System Standard UNI CEI EN ISO 13485:2016+A11:2021 and subsequent amendments;
  - the European Regulation (EU) 2017/745 on medical devices and subsequent amendments;
  - Harmonized standards to the European Regulation (EU) 2017/745;
  - applicable MDCG and MEDDEV guidelines;
  - the Council Directive 93/42/EEC and subsequent amendments;
  - Standards relevant to the medical devices for which PROGETTI S.r.l. is responsible;
  - mandatory Regulations, Directives, Decrees, and Standards.

"We will achieve these goals and be different to our competitors by meeting or exceeding customer expectations with our services. The true essence of Quality".

Trofarello, Jan 24<sup>th</sup> 2024

President

**Mr. Cesare Mangone**

